

„The State of Health Literacy Promotion in Germany” – a workshop organized by the DNGK“

4th Annual Conference of the DNGK in 2026, serving as a pre-conference event for the 25th German Congress on Health Services Research in cooperation with the Health Literacy Working Group of the German Network for Health Services Research

Tuesday 22.09.2026

13:00 bis 19:30 Uhr

Venue: Universität zu Köln, InnoDom Cologne / Neue Prosektur / Trio

Ab 13:00	InnoDom Cologne	Arrival	Wellcome		
13:30 bis 15:00					
Neue Prosektur / Trio	<p>Workshop 1 <i>Health Literacy Research in Germany and the Netherlands Developments and Challenges</i></p> <p>Susanne Jordan Monique Heijmanns Eva Bitzer</p>	<p>Workshop 2 <i>Making Organizational Health Literacy a Mandatory Requirement: From the Guiding Principles of the National Action Plan to Practical Tools:</i></p> <p>Katharina Rathmann, Inga Münch, Jürgen Soffried, Christoph Schmotzer</p>	<p>Workshop 3 <i>Quality Assurance for Health Information in AI-Powered Applications: User-centred design, reliability, technology, and governance</i></p> <p>Kerstin Berr, Carola Galatsidas Susanne Melin, Inga Münch, Natalie Tutzer</p>	<p>Workshop 4 <i>Risk Communication and Visualizations in Health Information: Current Perspectives from Plain Language</i></p> <p>Sarah Ahrens Friederike Günther Merle Schindler</p>	
15:00 bis 15:30	Break				
15:30 bis 17:00	<i>World Cafe: World Café: Status and Implementation of the Recommendations of the National Action Plan on Health Literacy in</i>				
InnoDom	<p><i>Education policy</i></p> <p>Recomendations</p> <ul style="list-style-type: none"> • School • Occupational Education • Further Education <p>Moderation: NN, NN</p>	<p><i>Health policy</i></p> <p>Recommendations</p> <ul style="list-style-type: none"> • Information • Communication • Education <p>Moderation: NN, NN</p>	<p><i>Patient safety policy</i></p> <p>Recommendations</p> <ul style="list-style-type: none"> • Insight • Understanding • Implementation <p>Moderation: NN, NN</p>	<p><i>Information policy</i></p> <p>Recommendartions</p> <ul style="list-style-type: none"> • Supply • Procesing • Education <p>Moderation: NN, NN</p>	<p><i>Desires</i></p> <p>“If I could make a wish regarding health literacy, then...”</p> <p>Moderation: NN, NN</p>
17:00 bis 17:30	InnoDom Cologne	Break			
17:30 bis 18:30	Panel discussion on the results of the World Café: International and National Perspectives for the further implementation of the Recommendations of the National Action Plan on Health Literacy				
Ab 18:30	Reception				